



CASE NAME: Old_Case609

STATE: West Bengal

COLLEGE NAME: DURGAPUR INSTT. OF ADVANCED TECH. & MANAGEMENT

COMPLAINT NO.: WB-609

COMPLAINT LOG HISTORY

4 Months, 21 Days Later

DATE: 2014-01-02 10:47:03

TITLE: EMAIL RECEIVED

30 Days, 8 Hours Later

DATE: 2013-09-11 05:25:32

TITLE: EMAIL RECEIVED

25 Days, 14 Hours Later

DATE: 2013-09-06 11:34:40

TITLE: STUDENT CONFIRMS CLOSURE

25 Days, 14 Hours Later

DATE: 2013-09-06 11:29:56

TITLE: PENDING CLOSURE WAITING FOR STUDENT CONFIRMATION

25 Days, 14 Hours Later

DATE: 2013-09-06 11:27:50

TITLE: SUPERVISOR'S COMMENTS

25 Days, 14 Hours Later

DATE: 2013-09-06 11:26:22

TITLE: PHONED

23 Days, 23 Hours Later

DATE: 2013-09-04 20:10:46

TITLE: COMPLAINT SENT BACK TO CALL CENTRE

23 Days, 23 Hours Later

DATE: 2013-09-04 20:10:24

TITLE: MONITORING AGENCY COMMENTS

23 Days, 23 Hours Later

DATE: 2013-09-04 20:08:55

TITLE: PHONED

21 Days, 18 Hours Later

DATE: 2013-09-02 15:48:01

TITLE: COMPLAINT TRANSFERRED TO MONITORING AGENCY

21 Days, 18 Hours Later

DATE: 2013-09-02 15:47:05

TITLE: SUPERVISOR'S COMMENTS

21 Days, 18 Hours Later

DATE: 2013-09-02 15:35:43

TITLE: PHONED

16 Days, 14 Hours Later

DATE: 2013-08-28 11:37:35

TITLE: PHONED

15 Days, 20 Hours Later

DATE: 2013-08-27 17:29:24

TITLE: PHONED

9 Days, 19 Hours Later

DATE: 2013-08-21 16:26:54

TITLE: PHONED

2 Days, 23 Hours Later

DATE: 2013-08-14 20:00:08

TITLE: EMAIL RECEIVED

1 Day, 14 Hours Later

DATE: 2013-08-13 11:15:48

TITLE: SUPERVISOR'S COMMENTS

1 Day, 14 Hours Later

DATE: 2013-08-13 11:08:34

TITLE: PHONED

1 Day, 11 Hours Later

DATE: 2013-08-13 08:06:21

TITLE: EMAIL RECEIVED

19 Hours, 6 Minutes Later

DATE: 2013-08-12 15:55:35

TITLE: EMAIL SENT

18 Hours, 57 Minutes Later

DATE: 2013-08-12 15:45:45

TITLE: PHONED

2 Hours, 37 Minutes Later

DATE: 2013-08-11 23:25:40

TITLE: EMAIL SENT

2 Hours, 30 Minutes Later

DATE: 2013-08-11 23:19:16

TITLE: SMS SENT

2 Hours, 27 Minutes Later

DATE: 2013-08-11 23:16:36

TITLE: PHONED

1 Hour, 31 Minutes Later

DATE: 2013-08-11 22:20:27

TITLE: PHONED

25 Minutes, 23 Seconds Later

DATE: 2013-08-11 21:14:00

TITLE: PHONED

17 Minutes, 8 Seconds Later

DATE: 2013-08-11 21:05:45

TITLE: PHONED

DATE: 2013-08-11 20:48:37

TITLE: BASIC COMPLAINT DETAILS