

R5.4

Summary analysis of phone calls made for compliance.

Report Date : From 31st August 2016 To 1st October 2019

S.No	Year	Month	Total Successful Calls	Total Distinct College Calls	Average successful Calls per day per agent
1	2016	August	122	36	31
2	2016	September	5041	2710	50
3	2016	October	3719	2468	40
4	2016	November	3602	2634	35
5	2016	December	3733	2883	32
6	2017	January	5503	3572	48
7	2017	February	5286	3360	50
8	2017	March	6332	3777	54
9	2017	April	5192	3413	47
10	2017	May	5178	3475	44
11	2017	June	4265	2711	40
12	2017	July	5033	3444	44
13	2017	August	4105	2749	39
14	2017	September	3386	2314	38
15	2017	October	3752	2669	37
16	2017	November	4323	2917	37
17	2017	December	3418	2236	37
18	2018	January	2494	1505	25
19	2018	February	3036	1834	29
20	2018	March	2625	1574	32
21	2018	April	3213	2012	36
22	2018	May	3133	2165	35
23	2018	June	2507	1640	31
24	2018	July	4457	2866	38
25	2018	August	2801	1875	35
26	2018	September	3164	2091	35
27	2018	October	3402	2116	37
28	2018	November	2297	1476	31
29	2018	December	2868	1711	35
30	2019	January	2684	1651	31
31	2019	February	2357	1472	32
32	2019	March	2479	1473	34
33	2019	April	3958	2404	37
34	2019	May	4333	3081	35
35	2019	June	1481	1050	32
36	2019	July	4013	2612	38
37	2019	August	2987	1995	33
38	2019	September	2828	1930	36