



**CASE NAME:** Old\_Case209

**STATE:** West Bengal

**COLLEGE NAME:** Future Institute of Engineering and Management

**COMPLAINT NO.:** WB-209

## **COMPLAINT LOG HISTORY**

22 Days, 5 Hours Later

**DATE:** 2012-10-03 16:22:35

**TITLE:** STUDENT CONFIRMS CLOSURE

22 Days, 4 Hours Later

**DATE:** 2012-10-03 15:26:29

**TITLE:** PENDING CLOSURE WAITING FOR STUDENT CONFIRMATION

22 Days, 1 Hour Later

**DATE:** 2012-10-03 12:28:37

**TITLE:** COMPLAINT SENT BACK TO CALL CENTRE

20 Days, 2 Hours Later

**DATE:** 2012-10-01 14:06:17

**TITLE:**

9 Days, 4 Hours Later

**DATE:** 2012-09-20 15:10:35

**TITLE:** COMPLAINT TRANSFERRED TO MONITORING AGENCY

1 Day, 23 Hours Later

**DATE:** 2012-09-13 10:30:53

**TITLE:** EMAIL RECEIVED

5 Hours, 54 Minutes Later

**DATE:** 2012-09-11 17:03:32

**TITLE:** EMAIL SENT

5 Hours, 51 Minutes Later

**DATE:** 2012-09-11 17:00:42

**TITLE:** PHONED

5 Hours, 37 Minutes Later

**DATE:** 2012-09-11 16:46:35

**TITLE:** PHONED

5 Hours, 20 Minutes Later

**DATE:** 2012-09-11 16:28:58

**TITLE:** PHONED

4 Hours, 48 Minutes Later

**DATE:** 2012-09-11 15:57:41

**TITLE:** PHONED

**DATE:** 2012-09-11 11:08:43

**TITLE:** BASIC COMPLAINT DETAILS