



**CASE NAME:** Old\_Case773

**STATE:** West Bengal

**COLLEGE NAME:** Vidyasagar University

**COMPLAINT NO.:** WB-773

## **COMPLAINT LOG HISTORY**

1 Month, 6 Days Later

**DATE:** 2013-10-18 12:33:36

**TITLE:** STUDENT CONFIRMS CLOSURE

1 Month, 6 Days Later

**DATE:** 2013-10-18 10:55:51

**TITLE:** PENDING CLOSURE WAITING FOR STUDENT CONFIRMATION

1 Month, 6 Days Later

**DATE:** 2013-10-18 10:54:32

**TITLE:** SUPERVISOR'S COMMENTS

1 Month, 5 Days Later

**DATE:** 2013-10-17 16:40:01

**TITLE:** COMPLAINT SENT BACK TO CALL CENTRE

1 Month, 5 Days Later

**DATE:** 2013-10-17 16:39:36

**TITLE:** MONITORING AGENCY COMMENTS

25 Days, 19 Hours Later

**DATE:** 2013-10-07 14:37:51

**TITLE:** COMPLAINT TRANSFERRED TO MONITORING AGENCY

25 Days, 19 Hours Later

**DATE:** 2013-10-07 14:36:34

**TITLE:** SUPERVISOR'S COMMENTS

21 Days, 20 Hours Later

**DATE:** 2013-10-03 14:49:01

**TITLE:** EMAIL SENT

19 Days, 17 Hours Later

**DATE:** 2013-10-01 12:25:39

**TITLE:** EMAIL SENT

14 Days, 15 Hours Later

**DATE:** 2013-09-26 10:33:49

**TITLE:** EMAIL SENT

11 Days, 20 Hours Later

**DATE:** 2013-09-23 15:29:41

**TITLE:** EMAIL RECEIVED

11 Days, 17 Hours Later

**DATE:** 2013-09-23 11:45:38

**TITLE:** EMAIL SENT

11 Days, 17 Hours Later

**DATE:** 2013-09-23 11:41:24

**TITLE:** PHONED

11 Days, 16 Hours Later

**DATE:** 2013-09-23 11:36:00

**TITLE:** PHONED

8 Days, 19 Hours Later

**DATE:** 2013-09-20 14:37:45

**TITLE:** PHONED

5 Days, 21 Hours Later

**DATE:** 2013-09-17 15:50:44

**TITLE:** PHONED

3 Hours, 58 Minutes Later

**DATE:** 2013-09-11 22:39:42

**TITLE:** PHONED

1 Hour, 22 Minutes Later

**DATE:** 2013-09-11 20:03:45

**TITLE:** EMAIL SENT

1 Hour, 7 Minutes Later

**DATE:** 2013-09-11 19:49:03

**TITLE:** SMS SENT

1 Hour, 4 Minutes Later

**DATE:** 2013-09-11 19:45:51

**TITLE:** PHONED

1 Hour, 1 Minute Later

**DATE:** 2013-09-11 19:43:12

**TITLE:** PHONED

57 Minutes, 30 Seconds Later

**DATE:** 2013-09-11 19:38:50

**TITLE:** PHONED

50 Minutes, 59 Seconds Later

**DATE:** 2013-09-11 19:32:19

**TITLE:** PHONED

43 Minutes, 6 Seconds Later

**DATE:** 2013-09-11 19:24:26

**TITLE:** PHONED

**DATE:** 2013-09-11 18:41:20

**TITLE:** BASIC COMPLAINT DETAILS