



**CASE NAME:** Old\_Case1041

**STATE:** West Bengal

**COLLEGE NAME:** JIS COLLEGE OF ENGINEERING

**COMPLAINT NO.:** WB-1041

## **COMPLAINT LOG HISTORY**

5 Days, 13 Hours Later

**DATE:** 2014-02-04 14:05:17

**TITLE:** STUDENT CONFIRMS CLOSURE

5 Days, 13 Hours Later

**DATE:** 2014-02-04 13:53:29

**TITLE:** PENDING CLOSURE WAITING FOR STUDENT CONFIRMATION

5 Days, 13 Hours Later

**DATE:** 2014-02-04 13:51:08

**TITLE:** PHONED

4 Days, 16 Hours Later

**DATE:** 2014-02-03 16:14:08

**TITLE:** COMPLAINT SENT BACK TO CALL CENTRE

4 Days, 16 Hours Later

**DATE:** 2014-02-03 16:13:47

**TITLE:** MONITORING AGENCY COMMENTS

4 Days, 13 Hours Later

**DATE:** 2014-02-03 13:51:02

**TITLE:** COMPLAINT TRANSFERRED TO MONITORING AGENCY

4 Days, 12 Hours Later

**DATE:** 2014-02-03 12:34:09

**TITLE:** SUPERVISOR'S COMMENTS

4 Days, 12 Hours Later

**DATE:** 2014-02-03 12:27:14

**TITLE:** PHONED

1 Day, 11 Hours Later

**DATE:** 2014-01-31 11:57:23

**TITLE:** EMAIL RECEIVED

12 Hours, 7 Minutes Later

**DATE:** 2014-01-30 12:14:02

**TITLE:** PHONED

9 Hours, 45 Minutes Later

**DATE:** 2014-01-30 09:52:05

**TITLE:** EMAIL SENT

9 Hours, 41 Minutes Later

**DATE:** 2014-01-30 09:48:43

**TITLE:** PHONED

9 Hours, 40 Minutes Later

**DATE:** 2014-01-30 09:47:09

**TITLE:** PHONED

9 Hours, 38 Minutes Later

**DATE:** 2014-01-30 09:45:49

**TITLE:** PHONED

9 Hours, 35 Minutes Later

**DATE:** 2014-01-30 09:42:37

**TITLE:** PHONED

35 Minutes, 5 Seconds Later

**DATE:** 2014-01-30 00:42:00

**TITLE:** PHONED

30 Minutes, 8 Seconds Later

**DATE:** 2014-01-30 00:37:03

**TITLE:** PHONED

22 Minutes, 35 Seconds Later

**DATE:** 2014-01-30 00:29:30

**TITLE:** PHONED

1 Minute, 41 Seconds Later

**DATE:** 2014-01-30 00:08:36

**TITLE:** PHONED

**DATE:** 2014-01-30 00:06:55

**TITLE:** BASIC COMPLAINT DETAILS