



**CASE NAME:** Old\_Case771

**STATE:** Uttar Pradesh

**COLLEGE NAME:** GALGOTIAS UNIVERSITY

**COMPLAINT NO.:** UP-771

## **COMPLAINT LOG HISTORY**

18 Days, 18 Hours Later

**DATE:** 2013-09-30 10:46:50

**TITLE:** STUDENT CONFIRMS CLOSURE

18 Days, 18 Hours Later

**DATE:** 2013-09-30 10:40:29

**TITLE:** PENDING CLOSURE WAITING FOR STUDENT CONFIRMATION

18 Days, 18 Hours Later

**DATE:** 2013-09-30 10:39:40

**TITLE:** SUPERVISOR'S COMMENTS

18 Days, 18 Hours Later

**DATE:** 2013-09-30 10:34:10

**TITLE:** PHONED

18 Days, 6 Hours Later

**DATE:** 2013-09-29 22:40:46

**TITLE:** COMPLAINT SENT BACK TO CALL CENTRE

18 Days, 6 Hours Later

**DATE:** 2013-09-29 22:40:27

**TITLE:** MONITORING AGENCY COMMENTS

4 Days, 23 Hours Later

**DATE:** 2013-09-16 15:27:14

**TITLE:** COMPLAINT TRANSFERRED TO MONITORING AGENCY

4 Days, 23 Hours Later

**DATE:** 2013-09-16 15:25:57

**TITLE:** SUPERVISOR'S COMMENTS

4 Days, 23 Hours Later

**DATE:** 2013-09-16 15:20:38

**TITLE:** PHONED

3 Days, 1 Hour Later

**DATE:** 2013-09-14 17:36:47

**TITLE:** EMAIL RECEIVED

21 Hours, 13 Minutes Later

**DATE:** 2013-09-12 13:30:53

**TITLE:** PHONE FROM THE RELATIVE

17 Hours, 22 Minutes Later

**DATE:** 2013-09-12 09:40:03

**TITLE:** PHONED

2 Hours, 6 Minutes Later

**DATE:** 2013-09-11 18:24:23

**TITLE:** EMAIL SENT

2 Hours, 1 Minute Later

**DATE:** 2013-09-11 18:19:32

**TITLE:** SMS SENT

1 Hour, 58 Minutes Later

**DATE:** 2013-09-11 18:16:42

**TITLE:** PHONED

1 Hour, 43 Minutes Later

**DATE:** 2013-09-11 18:01:36

**TITLE:** EMAIL SENT

1 Hour, 39 Minutes Later

**DATE:** 2013-09-11 17:57:19

**TITLE:** PHONED

1 Hour, 28 Minutes Later

**DATE:** 2013-09-11 17:46:02

**TITLE:** PHONED

1 Hour, 18 Minutes Later

**DATE:** 2013-09-11 17:35:52

**TITLE:** PHONED

1 Hour, 9 Minutes Later

**DATE:** 2013-09-11 17:27:32

**TITLE:** PHONED

55 Minutes, 53 Seconds Later

**DATE:** 2013-09-11 17:13:38

**TITLE:** PHONED

**DATE:** 2013-09-11 16:17:45

**TITLE:** BASIC COMPLAINT DETAILS

