



**CASE NAME:** Old\_Case602

**STATE:** West Bengal

**COLLEGE NAME:** DURGAPUR INSTT. OF ADVANCED TECH. & MANAGEMENT

**COMPLAINT NO.:** WB-602

## **COMPLAINT LOG HISTORY**

14 Days, 2 Hours Later

**DATE:** 2013-08-24 16:36:00

**TITLE:** STUDENT CONFIRMS CLOSURE

14 Days, 1 Hour Later

**DATE:** 2013-08-24 16:07:18

**TITLE:** PENDING CLOSURE WAITING FOR STUDENT CONFIRMATION

14 Days, 1 Hour Later

**DATE:** 2013-08-24 16:06:10

**TITLE:** PHONED

13 Days, 15 Minutes Later

**DATE:** 2013-08-23 14:25:17

**TITLE:** COMPLAINT SENT BACK TO CALL CENTRE

13 Days, 15 Minutes Later

**DATE:** 2013-08-23 14:24:59

**TITLE:** MONITORING AGENCY COMMENTS

12 Days, 22 Hours Later

**DATE:** 2013-08-23 12:52:08

**TITLE:** COMPLAINT TRANSFERRED TO MONITORING AGENCY

12 Days, 22 Hours Later

**DATE:** 2013-08-23 12:49:20

**TITLE:** SUPERVISOR'S COMMENTS

12 Days, 22 Hours Later

**DATE:** 2013-08-23 12:47:10

**TITLE:** PHONED

7 Days, 16 Hours Later

**DATE:** 2013-08-18 06:59:21

**TITLE:** EMAIL RECEIVED

2 Days, 20 Hours Later

**DATE:** 2013-08-13 10:56:37

**TITLE:** EMAIL RECEIVED

2 Hours, 13 Minutes Later

**DATE:** 2013-08-10 16:23:25

**TITLE:** EMAIL SENT

2 Hours, 8 Minutes Later

**DATE:** 2013-08-10 16:18:18

**TITLE:** PHONED

1 Hour, 22 Minutes Later

**DATE:** 2013-08-10 15:32:02

**TITLE:** PHONED

1 Hour, 8 Minutes Later

**DATE:** 2013-08-10 15:18:10

**TITLE:** PHONED

58 Minutes, 9 Seconds Later

**DATE:** 2013-08-10 15:08:05

**TITLE:** PHONED

**DATE:** 2013-08-10 14:09:56

**TITLE:** BASIC COMPLAINT DETAILS