


**CASE NAME:** Old_Case1020

**STATE:** Maharashtra

**COLLEGE NAME:** SMBT Dental College, Sangamner

**COMPLAINT NO.:** MH-1020

# COMPLAINT LOG HISTORY

1 Year, 1 Month Later

**DATE:** 2015-02-23 15:06:13

**TITLE:** Email Allocated

11 Months, 12 Days Later

**DATE:** 2014-12-18 16:59:33

**TITLE:** Email Allocated

24 Days, 4 Hours Later

**DATE:** 2014-01-30 15:21:52

**TITLE:** STUDENT CONFIRMS CLOSURE

24 Days, 1 Hour Later

**DATE:** 2014-01-30 12:32:23

**TITLE:** PENDING CLOSURE WAITING FOR STUDENT CONFIRMATION

24 Days, 1 Hour Later

**DATE:** 2014-01-30 12:26:22

**TITLE:** SUPERVISOR'S COMMENTS

23 Days, 27 Minutes Later

**DATE:** 2014-01-29 11:33:32

**TITLE:** COMPLAINT SENT BACK TO CALL CENTRE

23 Days, 27 Minutes Later

**DATE:** 2014-01-29 11:33:22

**TITLE:** MONITORING AGENCY COMMENTS

14 Days, 2 Hours Later

**DATE:** 2014-01-20 13:39:17

**TITLE:** COMPLAINT TRANSFERRED TO MONITORING AGENCY

14 Days, 2 Hours Later

**DATE:** 2014-01-20 13:29:20

**TITLE:** SUPERVISOR'S COMMENTS

6 Days, 23 Hours Later

**DATE:** 2014-01-13 10:35:05

**TITLE:** EMAIL SENT

4 Days, 33 Minutes Later

**DATE:** 2014-01-10 11:38:53

**TITLE:** EMAIL SENT

1 Day, 7 Hours Later

**DATE:** 2014-01-07 18:14:21

**TITLE:** EMAIL RECEIVED

1 Day, 3 Hours Later

**DATE:** 2014-01-07 14:54:17

**TITLE:** EMAIL SENT

1 Day, 1 Hour Later

**DATE:** 2014-01-07 12:25:35

**TITLE:** EMAIL RECEIVED

1 Hour, 36 Minutes Later

**DATE:** 2014-01-06 12:42:35

**TITLE:** EMAIL RECEIVED

1 Hour, 17 Minutes Later

**DATE:** 2014-01-06 12:22:48

**TITLE:** EMAIL SENT

1 Hour, 12 Minutes Later

**DATE:** 2014-01-06 12:17:42

**TITLE:** PHONED

1 Hour, 1 Minute Later

**DATE:** 2014-01-06 12:07:22

**TITLE:** PHONED

46 Minutes, 9 Seconds Later

**DATE:** 2014-01-06 11:51:49

**TITLE:** PHONED

27 Minutes, 17 Seconds Later

**DATE:** 2014-01-06 11:32:57

**TITLE:** PHONED

**DATE:** 2014-01-06 11:05:40

**TITLE:** BASIC COMPLAINT DETAILS