


**CASE NAME:** Old_Case783

**STATE:** West Bengal

**COLLEGE NAME:** GOVERNMENT COLLEGE OF ENGINEERING & TEXTILE TECHNOLOGY, SERAMPORE

**COMPLAINT NO.:** WB-783

# COMPLAINT LOG HISTORY

7 Days, 1 Hour Later

**DATE:** 2013-09-20 14:20:52

**TITLE:** STUDENT CONFIRMS CLOSURE

7 Days, 1 Hour Later

**DATE:** 2013-09-20 14:14:46

**TITLE:** PENDING CLOSURE WAITING FOR STUDENT CONFIRMATION

7 Days, 1 Hour Later

**DATE:** 2013-09-20 14:12:25

**TITLE:** PHONED

6 Days, 6 Hours Later

**DATE:** 2013-09-19 19:20:40

**TITLE:** COMPLAINT SENT BACK TO CALL CENTRE

6 Days, 6 Hours Later

**DATE:** 2013-09-19 19:20:28

**TITLE:** MONITORING AGENCY COMMENTS

4 Days, 21 Hours Later

**DATE:** 2013-09-18 10:22:14

**TITLE:** EMAIL RECEIVED

3 Days, 23 Hours Later

**DATE:** 2013-09-17 11:48:01

**TITLE:** COMPLAINT TRANSFERRED TO MONITORING AGENCY

3 Days, 23 Hours Later

**DATE:** 2013-09-17 11:38:22

**TITLE:** SUPERVISOR'S COMMENTS

3 Days, 22 Hours Later

**DATE:** 2013-09-17 11:00:55

**TITLE:** PHONED

2 Days, 23 Hours Later

**DATE:** 2013-09-16 12:18:35

**TITLE:** EMAIL SENT

2 Days, 23 Hours Later

**DATE:** 2013-09-16 12:15:08

**TITLE:** PHONED

2 Days, 22 Hours Later

**DATE:** 2013-09-16 11:09:39

**TITLE:** EMAIL RECEIVED

2 Days, 20 Hours Later

**DATE:** 2013-09-16 08:54:54

**TITLE:** EMAIL RECEIVED

1 Day, 5 Hours Later

**DATE:** 2013-09-14 18:34:30

**TITLE:** EMAIL RECEIVED

1 Hour, 43 Minutes Later

**DATE:** 2013-09-13 14:20:43

**TITLE:** EMAIL SENT

1 Hour, 20 Minutes Later

**DATE:** 2013-09-13 13:57:54

**TITLE:** PHONED

1 Hour, 8 Minutes Later

**DATE:** 2013-09-13 13:45:47

**TITLE:** PHONED

55 Minutes, 20 Seconds Later

**DATE:** 2013-09-13 13:32:35

**TITLE:** PHONED

53 Minutes, 12 Seconds Later

**DATE:** 2013-09-13 13:30:27

**TITLE:** PHONED

47 Minutes, 44 Seconds Later

**DATE:** 2013-09-13 13:24:59

**TITLE:** PHONED

**DATE:** 2013-09-13 12:37:15

**TITLE:** BASIC COMPLAINT DETAILS