


**CASE NAME:** Old_Case782

**STATE:** West Bengal

**COLLEGE NAME:** BANKURA UNNAYANI INSTITUTE OF ENGINEERING 105

**COMPLAINT NO.:** WB-782

# COMPLAINT LOG HISTORY

13 Days, 32 Minutes Later

**DATE:** 2013-09-26 12:41:15

**TITLE:** EMAIL RECEIVED

12 Days, 3 Hours Later

**DATE:** 2013-09-25 15:17:31

**TITLE:** STUDENT CONFIRMS CLOSURE

12 Days, 3 Hours Later

**DATE:** 2013-09-25 15:09:46

**TITLE:** PENDING CLOSURE WAITING FOR STUDENT CONFIRMATION

12 Days, 2 Hours Later

**DATE:** 2013-09-25 15:09:02

**TITLE:** SUPERVISOR'S COMMENTS

12 Days, 2 Hours Later

**DATE:** 2013-09-25 15:03:42

**TITLE:** COMPLAINT SENT BACK TO CALL CENTRE

12 Days, 2 Hours Later

**DATE:** 2013-09-25 15:02:59

**TITLE:** MONITORING AGENCY COMMENTS

12 Days, 2 Hours Later

**DATE:** 2013-09-25 15:01:01

**TITLE:** PHONED

10 Days, 2 Hours Later

**DATE:** 2013-09-23 15:02:10

**TITLE:** COMPLAINT TRANSFERRED TO MONITORING AGENCY

10 Days, 2 Hours Later

**DATE:** 2013-09-23 15:01:33

**TITLE:** SUPERVISOR'S COMMENTS

7 Days, 21 Hours Later

**DATE:** 2013-09-21 09:24:57

**TITLE:** EMAIL RECEIVED

6 Days, 1 Hour Later

**DATE:** 2013-09-19 13:22:36

**TITLE:** EMAIL RECEIVED

6 Days, 19 Minutes Later

**DATE:** 2013-09-19 12:28:40

**TITLE:** EMAIL SENT

6 Days, 15 Minutes Later

**DATE:** 2013-09-19 12:24:50

**TITLE:** PHONED

4 Days, 3 Hours Later

**DATE:** 2013-09-17 15:18:36

**TITLE:** EMAIL SENT

### 4 Days, 2 Hours Later

**DATE:** 2013-09-17 15:00:41

**TITLE:** PHONED

### 3 Days, 6 Hours Later

**DATE:** 2013-09-16 18:38:09

**TITLE:** EMAIL RECEIVED

### 2 Days, 22 Hours Later

**DATE:** 2013-09-16 11:04:01

**TITLE:** PHONED

### 2 Hours, 41 Minutes Later

**DATE:** 2013-09-13 14:50:09

**TITLE:** EMAIL SENT

### 2 Hours, 35 Minutes Later

**DATE:** 2013-09-13 14:45:03

**TITLE:** PHONED

### 2 Hours, 27 Minutes Later

**DATE:** 2013-09-13 14:36:43

**TITLE:** PHONED

### 2 Hours, 18 Minutes Later

**DATE:** 2013-09-13 14:27:30

**TITLE:** PHONED

### 2 Hours, 16 Minutes Later

**DATE:** 2013-09-13 14:25:20

**TITLE:** PHONED

1 Hour, 38 Seconds Later

**DATE:** 2013-09-13 13:09:43

**TITLE:** PHONED

**DATE:** 2013-09-13 12:09:05

**TITLE:** BASIC COMPLAINT DETAILS