



**CASE NAME:** Old\_Case929

**STATE:** West Bengal

**COLLEGE NAME:** Dewan Abdul Gani College

**COMPLAINT NO.:** WB-929

## **COMPLAINT LOG HISTORY**

24 Days, 46 Minutes Later

**DATE:** 2013-12-02 14:13:41

**TITLE:** STUDENT CONFIRMS CLOSURE

24 Days, 20 Minutes Later

**DATE:** 2013-12-02 13:47:35

**TITLE:** PENDING CLOSURE WAITING FOR STUDENT CONFIRMATION

24 Days, 19 Minutes Later

**DATE:** 2013-12-02 13:46:04

**TITLE:** PHONED

23 Days, 22 Hours Later

**DATE:** 2013-12-02 12:15:57

**TITLE:** COMPLAINT SENT BACK TO CALL CENTRE

23 Days, 22 Hours Later

**DATE:** 2013-12-02 12:15:37

**TITLE:** MONITORING AGENCY COMMENTS

20 Days, 23 Hours Later

**DATE:** 2013-11-29 12:32:07

**TITLE:** COMPLAINT TRANSFERRED TO MONITORING AGENCY

20 Days, 22 Hours Later

**DATE:** 2013-11-29 12:21:07

**TITLE:** SUPERVISOR'S COMMENTS

20 Days, 22 Hours Later

**DATE:** 2013-11-29 12:16:05

**TITLE:** PHONED

18 Days, 23 Hours Later

**DATE:** 2013-11-27 13:25:32

**TITLE:** EMAIL RECEIVED

18 Days, 23 Hours Later

**DATE:** 2013-11-27 12:31:04

**TITLE:** PHONED

16 Days, 21 Hours Later

**DATE:** 2013-11-25 10:38:48

**TITLE:** PHONED

14 Days, 22 Hours Later

**DATE:** 2013-11-23 11:52:54

**TITLE:** EMAIL SENT

14 Days, 22 Hours Later

**DATE:** 2013-11-23 11:46:10

**TITLE:** PHONED

12 Days, 22 Hours Later

**DATE:** 2013-11-21 12:12:11

**TITLE:** PHONED

6 Days, 22 Hours Later

**DATE:** 2013-11-15 11:34:27

**TITLE:** PHONED

1 Hour, 29 Minutes Later

**DATE:** 2013-11-08 14:56:05

**TITLE:** EMAIL SENT

1 Hour, 26 Minutes Later

**DATE:** 2013-11-08 14:52:59

**TITLE:** PHONED

1 Hour, 16 Minutes Later

**DATE:** 2013-11-08 14:43:37

**TITLE:** SMS SENT

1 Hour, 4 Minutes Later

**DATE:** 2013-11-08 14:31:10

**TITLE:** PHONED

24 Minutes, 30 Seconds Later

**DATE:** 2013-11-08 13:51:13

**TITLE:** PHONED

2 Minutes, 26 Seconds Later

**DATE:** 2013-11-08 13:29:09

**TITLE:** PHONED

**DATE:** 2013-11-08 13:26:43

**TITLE:** BASIC COMPLAINT DETAILS

