



**CASE NAME:** Old\_Case664

**STATE:** West Bengal

**COLLEGE NAME:** JADAVPUR UNIVERSITY KOLKATA

**COMPLAINT NO.:** WB-664

## **COMPLAINT LOG HISTORY**

1 Month, 3 Days Later

**DATE:** 2013-09-28 13:25:10

**TITLE:** STUDENT CONFIRMS CLOSURE

1 Month, 3 Days Later

**DATE:** 2013-09-28 12:34:43

**TITLE:** PENDING CLOSURE WAITING FOR STUDENT CONFIRMATION

1 Month, 3 Days Later

**DATE:** 2013-09-28 12:32:20

**TITLE:** SUPERVISOR'S COMMENTS

1 Month, 3 Days Later

**DATE:** 2013-09-28 12:30:10

**TITLE:** PHONED

1 Month, 2 Days Later

**DATE:** 2013-09-27 19:28:25

**TITLE:** COMPLAINT SENT BACK TO CALL CENTRE

1 Month, 2 Days Later

**DATE:** 2013-09-27 19:28:08

**TITLE:** MONITORING AGENCY COMMENTS

21 Days, 22 Hours Later

**DATE:** 2013-09-16 11:05:03

**TITLE:** EMAIL RECEIVED

19 Days, 4 Hours Later

**DATE:** 2013-09-13 16:13:23

**TITLE:** COMPLAINT TRANSFERRED TO MONITORING AGENCY

19 Days, 3 Hours Later

**DATE:** 2013-09-13 16:07:59

**TITLE:** SUPERVISOR'S COMMENTS

19 Days, 3 Hours Later

**DATE:** 2013-09-13 15:59:12

**TITLE:** PHONED

16 Days, 23 Hours Later

**DATE:** 2013-09-11 12:10:26

**TITLE:** SMS SENT

16 Days, 23 Hours Later

**DATE:** 2013-09-11 12:04:26

**TITLE:** EMAIL SENT

16 Days, 23 Hours Later

**DATE:** 2013-09-11 11:56:14

**TITLE:** PHONED

15 Days, 2 Hours Later

**DATE:** 2013-09-09 14:37:57

**TITLE:** PHONED

12 Days, 2 Hours Later

**DATE:** 2013-09-06 14:34:20

**TITLE:** EMAIL RECEIVED

12 Days, 37 Minutes Later

**DATE:** 2013-09-06 12:50:24

**TITLE:** EMAIL SENT

12 Days, 32 Minutes Later

**DATE:** 2013-09-06 12:45:19

**TITLE:** PHONED

4 Days, 56 Minutes Later

**DATE:** 2013-08-29 13:09:40

**TITLE:** EMAIL RECEIVED

2 Days, 22 Hours Later

**DATE:** 2013-08-28 10:56:41

**TITLE:** PHONED

2 Hours, 51 Minutes Later

**DATE:** 2013-08-25 15:05:05

**TITLE:** EMAIL SENT

2 Hours, 47 Minutes Later

**DATE:** 2013-08-25 15:00:36

**TITLE:** PHONED

2 Hours, 43 Minutes Later

**DATE:** 2013-08-25 14:56:29

**TITLE:** PHONED

2 Hours, 39 Minutes Later

**DATE:** 2013-08-25 14:52:42

**TITLE:** PHONED

2 Hours, 36 Minutes Later

**DATE:** 2013-08-25 14:49:28

**TITLE:** PHONED

3 Minutes, 45 Seconds Later

**DATE:** 2013-08-25 12:16:52

**TITLE:** PHONED

**DATE:** 2013-08-25 12:13:07

**TITLE:** BASIC COMPLAINT DETAILS